Field Remedy: 1435

Subject: Door locks - Seized

Models:		Engines:	Option:
VX220 20002002,Speedster 20002002		Z22SE,Z22SE	
Complaint:	Lock cylinder is seized or key is difficult to turn		
Cause:	Lock barrel grease dried-out		
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Production:

Remedy:

In case of customer complaint do not remove door lock from door. Insert Lock Cylinder Grease part no. 9163311, catalog no. 19 48 610 directly into the lock barrel through the key entry. Rotate key after initial application of grease until smooth operation is achieved.

Note: Previous use of lock de-icer will cause the original lubricant to dry out and the use of Lock Cylinder Grease is recommended to maintain smooth operation. It is also advised to apply this grease to door locks during the Annual Service.

The grease is currently available to order on the above part numbers and these will be published in the May 2002 issue of the EPC.

FunctionalGroup: C - Equipment/Windows/Seats

Complaint Group: 13 - No/Poor Function

Trouble Code: No